

# **User Guide**

## PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE SETTING UP THE PAYROLL PORTAL

The Payroll Portal is an online facility that allows payslips to be uploaded from Keytime Payroll direct to a secure website.

Each user will logon with a username (email address) and password following an initial registration and set up process. Full details of which are below, however, it is worth pointing out at this early stage that the following information **MUST** be contained within the employee record in Keytime Payroll before setup can be completed:

Date of Birth National Insurance Number Email Address

This information allows each employee to be securely identified by the Payroll Portal

There is a strict hierarchy in place. If you act as a bureau or agent you will have secure login credentials which allow you to manage the employers that you act for and their employees.

Employers will **ONLY** have access to their employee payslips and in turn the employees will only have access to their **OWN** payslips.



#### 1. Update Employee records

The first step in sending your payslips electronically to the Arithmo Payroll Portal is to add your employees email address to their employee record in Payroll.

(e)	Employee	Information : Employ	ee Num	berONE	×
Personal Details	Financial Details	ls Pay Elements Attachments			
Ban	king/Working Week	)		Statutory Pay/Holid	lays
Bank Details					
Account Type	Sort Code		Passpor	t number	
<pre><none></none></pre>	< None >	- <b></b>			
Account Name			Email Ad	ldress	
			email@t	est.com	
Account Number	Building Soc. Roll	No	Compar	ny Debit Account	
			< Non	e > 💌	
			1		
Days Worked	Norked will be used when calcu	liating SSP and Holidays.	]		
Sun Mon Tue Wed Thu	Fri Sat Number	of normal hours worked		If your employee is on paid le example annual leave or sick please report the normal hou	eave, for leave, ırs worked.
	a) Up	to 15.99 hrs	-	If you consider a, b ,c or d a appropriate then indicate e.	re not
This Year		N	ext Year		
Bank Holidays Allowable L	ieu Days			Bank Holidays Allowable	
Bank Holidays Taken L 0	ieu Days Taken			Bank Holidays Taken	

In addition to this you also **MUST** ensure that employees **date of birth** and **National Insurance** number are recorded correctly on the employee record.

#### 2. Create Bureau/Agent User Account

If you operate as a payroll bureau or agent you will need to create a user account for your bureau on the portal.

This is created from within Payroll by clicking the Company menu / Portal Setup.

Ensure the **Bureau** option is chosen and then click **Setup**, enter the name of your firm or bureau and your email address to complete the registration:

9).	Portal setup	×
Please select	the type of portal account required	C Bureau C Company
		Close





The portal will send an email to the address used during the setup process. The email will ask that you create a password and a profile.

Click the link contained in the email to create the bureau profile, during this process you can also update the basic branding and add in your logo that will be displayed to all companies you manage and their employees.

Please note that each company can also brand the portal to add in their own logo and colours so that the employees see their employers' logo.

#### 3. Create Employer (Company) User Account

Return to Payroll and **Company / Portal Setup** if you are a bureau click the **Bureau** option (this links the employer to your bureau) and click the **Create** button.

### NOTE: IF YOU CHOOSE COMPANY (IN *TYPE OF PORTAL ACCOUNT REQUIRED*) AT THIS POINT THE COMPANY WILL BE CREATED ON THE PORTAL BUT IT WILL NOT BE LINKED TO YOUR BUREAU ACCOUNT

2	Portal setup	×
Plea	ase select the type of portal account required	
Po	ortal Setup	
Ac	lmin Details	
	Setup main registration on Portal Setup	
c	Company details	
	Create company on the Portal	
E	mployee portal setup	
	Select and create employees on Portal Create	
	Print a list of employees and pin numbers Print	
	Tick here to display pin numbers on the payslip 🔽	
	Close	

<u>ی</u>	Company Portal	x
Company Name		
Testco Limited		
Email Address		
joe.bloggs@testco.com		
	Update on Portal Close	;

An email will be sent to the company (employer) asking them to create a password and profile that they can use to login to the portal. The main areas for consideration when creating this profile are:

- **Release Payslip Manually** if this box is ticked any payslips uploaded will NOT be released to the employee automatically. Payslips will only be released when approved by.
- **Logo** Any logo added here will replace the Arithmo logo. The maximum size of the logo is should be 60 pixels high. However the system will re-size any logo's larger than this.
- **Branding Colour** You can change the colour of the green bar. To do this enter the Hex code of your colour and click **Choose**.

#### 4. Create Employee(s) User Accounts

The next step is to create the employee portal accounts. Again this is done via **Company / Portal Setup.** Ensure the Company option is chosen and click **Create Employees on Portal** 

2	Portal setup	×
	Please select the type of portal account required C Bureau C Company	
	Company details	
	Create company on the Portal Create	
	Employee portal setup	
	Select and create employees on Portal	
	Print a list of employees and pin numbers	
	Tick here to display pin numbers on the payslip $\overline{m{arphi}}$	
	Close	

You can either bulk activate the employees or upload them individually.

If you change the filter in the top right hand corner of the screen to **Activate** and click the green button as indicated the action status will be set to activate for all employees.

Following this click the **Upload button**. All employees with valid email addresses will be set up on the portal.

If you want to activate individual employees you can change the Action to Activate line by line, again clicking upload to create the accounts.

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Employee P	ortal Spread	sheet							
Filter view	Activate	<b>•</b>				Update all to	Activate	<b>_</b>	
Employee 1	ID	Surname	Forename	Department	Portal Status	Valid	Action	Pin Number	^
2		NumberTWO NumberONE	Employee Employee	NONE	Not Uploaded Not Uploaded		Nothing Nothing		
		_				×			
			Up	odate status					
			🕜 Do you want to updat	e the status all emp	loyees to Activate?				
				Yes	No				
									~
	Print			•	•		🔲 Uploa	ad 🛛 🔀 Clos	e

Once the employee Portal accounts have been created, the Portal Status will show as Activated and a unique PIN Number will be displayed.

The employee will need this PIN number to successfully activate their account.

2.			En	nployee Portal					×
Employee P	ortal Spread	sheet							
Filter view	All	<b>•</b> 🗐				Update all to	Activate	- 2	
Employee I	ID	Surname	Forename	Department	Portal Status	Valid	Action	Pin Number	^
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									~
	Print Upload Z Close								

Each employee will be sent an email requesting that they complete the registration process. As part of this process the employee will have to enter their:

- 1. Client ID this will be included within the registration email
- 2. Date of Birth
- 3. National Insurance Number
- 4. Unique PIN code

If any of these details do not match the payroll record then they employee will **NOT** be able to complete the registration process.

The unique PIN code can be added to the employee payslip by selecting the option in Portal Setup. If you prefer to write to employees individually you can produce a report with detailing each employee and their PIN code.



PLEASE NOTE THAT YOU WILL NEED TO PROVIDE YOUR EMPLOYEES WITH THEIR PIN NUMBER 1 PAY PERIOD BEFORE YOU WISH TO REPLACE E-PAYSLIPS OR PAPER PAYSLIPS. THIS ENSURES THE PIN NUMBER IS AVAILABLE FOR THE EMPLOYEES TO COMPLETE THEIR REGISTRATION PROCESS.

#### 5. Uploading Payslips To The Portal

Once the setup is complete payslips can then be uploaded to the portal. This is done in **Calculate** by selecting the employees as below and clicking the **Portal** Button



<u>ی</u>				Calcul	ate Pay : Emp	oloyee NumberT	WO			8
			Pay Details			Y		Payslip		
NOW Per	nsion									
No. 2	Name	Number	TWO, Employ	ee Tax Co	ode 1000L	National Insurance Co	de NW025885	B Dep	partment NO	NE
Period	1							Date	30/04/2015	
Payment			Otv.	Units	Amount	Adiustments		Otv.	Unit <i>s</i>	Amount
Basic Monthl	y				Portal	Upload		×	£	£159.36
									£	£15.14
			2 D	o you want to	upload the selec	ted employees paysl	ps to the portal		2	2200.00
				í.						
							_	_		
						Yes	No			
Total					£2.000.00	Total				£407.50
YTD Gross	£2	2,000.00	YTD Pension	£15.14		Gros	s Pay £3	2,000.00		
YTD Taxabl	e £2	2,000.00	YTD Savings	£0.00		Taxa	ible £3	2,000.00	NET PAY	£1,592,50
YTD Tax		£233.00	Loans O/S	£0.00		Niac	ie Pay £.	2,000.00		21,002.00

Once the payslips have been uploaded to the Portal the employees will receive an email advising them **UNLESS** the **Release Payslip Manually** box is ticked in the company profile page.

When payslips are uploaded the Company (employer) will be sent an email advising them that there are payslips to review and release to the employees. These can be reviewed and released by logging in at <u>www.arithmoportal.co.uk/login</u>

View As: 🏭 🗮									
Payroll Batches Aw You currently have 1 payroll batche Payslip Month 1-2015-2016 (17 Pa View Payslips Release	aiting Release s awaiting release: yslips) tow	Release On Date							
Fiona Barnes	Ronnie Graham	Malcolm Kent	Charlie Eles						
Deborah Jenkins	Matthew Heskel	Adam Hopcroft	Octavian Goga						

Before releasing the payslips there is the option to **View Payslips**. Clicking this produces a single PDF containing all payslips in the batch.

The **Release Now** button will make the payslips available to the employees and send an email notification advising each employee.

You can also choose a date when the payslips are made available to the employees. Enter a date in the white box and click **Release on Date**. On the chosen date the payslips will be released for viewing, again an email notification will be sent to all employees.